



The solution for water treatment.



ESG Report 2025

Reporting period

Statement of use:

Suall Indústria reported the information cited in this content index for the period from January 1, 2025 to December 31, 2025 based on the GRI Standards. Reaffirming our commitment to transparency, this document is published on an annual cycle.

External assurance:

Although this report has not been subject to external assurance, the accuracy of the information is ensured through a rigorous internal governance process. The data presented were validated by the leadership of each area and reviewed by QSMS Management, ensuring traceability. This flow ensures that the reported indicators are aligned with the company's goals.

GRI Content Index



GRI Standard	Content	Location (Report Page)
GRI 2: General Disclosures 2Q21	2-1 Organizational details	Pages 5, 6 and 7
	2-2 Entities included in the reporting	Page 8
	2-22 CEO Statement	Page 12
	2-3 Reporting period	Page 3
	2-6 Activities, value chain and other business relationships	Pages 8, 9 and 10
	2-7 Employees	Pages 42 and 43
	2-8 Workers who are not employees	Page 41
	2-9 Governance structure and composition	Page 71
	2-15 Conflicts of interest	Page 72
	2-22 Statement on sustainability strategy	Page 11 e 12
2-30 Collective bargaining agreements	Page 43	
GRI 202: Market Presence	202-2 Proportion of senior management hired from the local community	Page 42
GRI 3: Material Topics 2021	3-1 Process to determine material topics	Page 13, 14, 15 and 16
	3-2 List of material topics	Page 16
	3-3 Management of material topics	Page 17, 38, 68
GRI 204: Procurement Practices 2016	204-1 Proportion of spending on local suppliers	Page 67
GRI 303: Water and Effluents 2018	303-5 Water consumption	Page 27
GRI 305: Emissions 2016	305-1 Direct GHG emissions (Scope 1)	Page 23
GRI 306: Waste 2020	306-3 Waste generated	Page 28
GRI 404: Training and Education 2016	404-2 Programs for upgrading employee skills and transition assistance programs	Page 46 and 47
GRI 405: Diversity 2016	405-1 Diversity of governance bodies and employees	Page 44 and 71
GRI 406: Non-discrimination 2016	406-1 Incidents of discrimination and corrective actions taken	Page 48

A story that crossed oceans to transform water into life.

In the 1920s, Fiore Biondi left Italy in search of a future for his family in Brazil. Here, he built everything from the ground up, taught his children to recognize opportunities, and together they turned challenges into achievements.

Decades later, Grupo Biondi expanded and gained strength in transportation and mining. But in 1989, the greatest legacy of this journey was born: Suall Indústria.

With dedication, technology, and commitment, Suall Indústria spread across Brazil, taking care of the water that moves life. Because every journey ends when we return with what truly matters.

For us, it means transforming water into quality of life for everyone.



A story of hard work and success.



Suall Indústria, part of Grupo Biondi since 1989, operates in several segments, offering chemical products and specialized services for water treatment. It is committed to providing effective solutions for different market demands.

The headquarters is strategically located between the states of São Paulo, Rio de Janeiro, and Minas Gerais. The Northern branch is located in the industrial district of Ananindeua, in Pará, expanding our national reach.

It is organized into three business units, serving the main sanitation companies, industries, and the swimming pool market throughout the national territory, in both the public and private sectors, with excellence.

It has its own transportation company, which ensures timely deliveries aligned with the specific needs and demands of customers, guaranteeing the continuity and agility of their processes.

Suall Indústria Certifications

ISO 9001

International standard that establishes guidelines for the implementation of a Quality Management System, with a focus on continuous improvement, process standardization, and customer satisfaction. The certification reinforces the company's commitment to operational efficiency, excellence in management, and the consistent delivery of quality products and services. Suall Indústria has maintained this certification since 2012.

ISO 14001

International standard focused on environmental management, which guides organizations in identifying and managing their environmental impacts, promoting compliance with legal requirements, pollution prevention, and the continuous improvement of environmental performance. The certification reinforces Suall Indústria's commitment to sustainable practices and the responsible management of its processes.

The company has been certified under this standard since 2024.

Driving purpose: to bring water solutions to all of Brazil



Qualified
team



Almost 40 years
in the market



Customer
focus



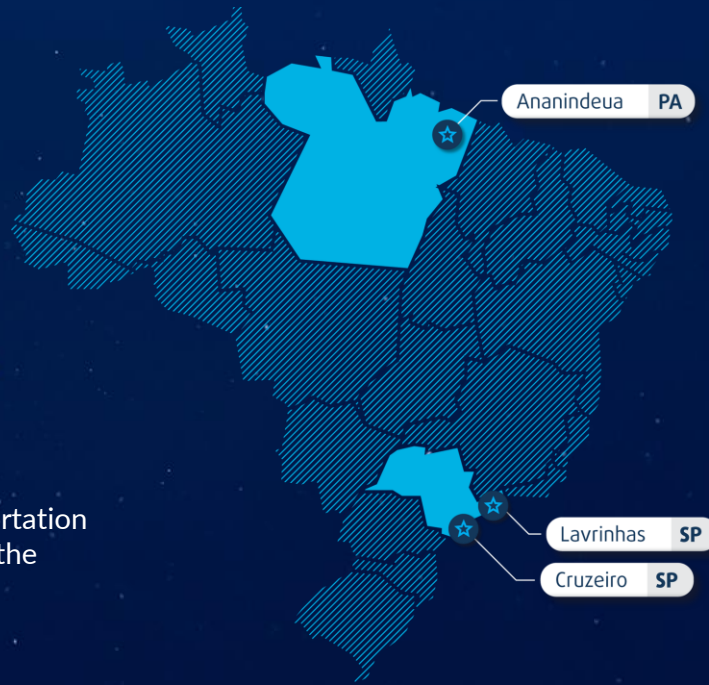
Analysis
Laboratory



In-house transportation
company within the
group



Nationwide
operations



Products



- Citric Acid, Solid and Solution
- Hydrochloric Acid
- Fluorosilicic Acid
- Phosphoric Acid
- Lactic Acid
- Oxalic Acid
- Sulfuric Acid 98%, 78%, 50%
- Trichloroisocyanuric Acid, Granules and Tablets
- NH10 Alkalinity Increaser
- Sodium Aluminate
- Antifoaming Agents
- Soda Ash, Dense, Light and Solution
- Sodium Bicarbonate
- Sodium Bisulfite
- Hydrated Lime and Solution
- Calcium Carbonate
- Activated Carbon
- Aluminum Chloride
- Calcium Chloride
- Sodium Chloride
- Ferric Chloride
- Sodium Chlorite
- Organic Coagulants
- Detergents
- Sodium Dichloroisocyanurate, Granules
- Tetrasodium EDTA
- Sodium Fluorosilicate
- Formaldehyde
- Sodium Hexametaphosphate
- Sodium Hydrosulfite
- Potassium Hydroxide
- Calcium Hypochlorite, Granules and Tablets
- Sodium Hypochlorite 12%
- Sodium Metabisulfite
- Sodium Metasilicate
- Sodium Orthopolyphosphate
- PAC 18% and 12%
- Powdered PAC
- Polymers, Powder and Emulsion
- Caustic Soda Flakes
- Liquid Caustic Soda 32% and 50%
- Ferrous Aluminum Sulfate, Solid and Solution
- Iron-Free Aluminum Sulfate, Solid and Solution
- S20 Aluminum Sulfate, Solid
- Copper Sulfate
- Iron(II) Sulfate (Ferrous Sulfate)
- Magnesium Sulfate Crystal
- Magnesium Sulfate Solution
- Manganese Sulfate
- Sodium Sulfate
- Urea

Suall MAX Line

Enhanced chemical coagulants, developed to deliver higher yield and superior performance.

Nanoparticulate Coagulants

Exclusive technology for the efficient removal of contaminants that are difficult to separate, such as oils and greases, heavy metals, and suspended solids, ensuring superior performance compared to conventional coagulants.

**Chemical products,
technologies, and services
for water treatment.**

Innovation that transforms: our technologies and services

- Hypochlorite Generators
- Chlorine Dioxide
- Solutions for Cooling Towers

- Process Optimization
- Technical Consulting and Engineering
- Complete Support (Pre- and Post-Sales)



Mission

To offer chemical products and services with quality and sustainability, providing confidence to customers, employees, and society.



Vision

To achieve excellence in the supply of chemical products, being a market reference in terms of meeting the expectations of customers, shareholders, employees, and society.



Values

- Ethics;
- Commitment;
- Social Responsibility;
- Valuing People;
- Excellence in Products for the Customer;
- Innovation;
- Customer Focus and Respect.

CEO Statement

At Grupo Biondi, we are aware that every decision, every action taken in the present has effects across various segments in the future of our lives and the life of our planet. Every act directly impacts the world we dream of for tomorrow.

Therefore, we are committed to integrating ESG (Environmental, Social, and Governance) practices as a central part of our strategy and culture. More than meeting market expectations, we seek to be agents of positive transformation.

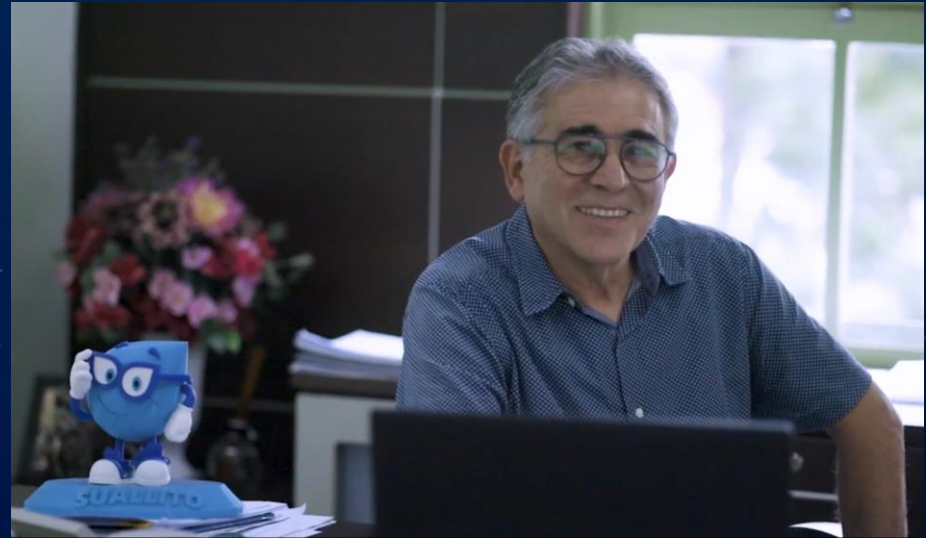
In the environmental pillar, we understand that preserving the environment is the guarantee that progress will be sustainable and that innovation will go hand in hand with respect for the planet.

In the social pillar, we know that our true differentiator lies in people; engaged, aware, and well-prepared employees contribute to stronger communities and build relationships based on trust and respect.

In the governance pillar, we sustain our trajectory with transparency, ethics, and responsibility, because we believe that credibility is the foundation of any lasting business organization.

We are aware that the challenges are great, but even greater is the opportunity to lead with excellence and leave a legacy that inspires future generations. Our journey is guided by the conviction that it is possible to grow, innovate, and prosper, while at the same time caring for people and the environment.

This is the future we have chosen to build together.



Materiality Matrix



ESG Materiality

The materiality matrix is a visual instrument that presents internal and external aspects, based on data analysis, consultations, and the assessment of risks and opportunities, in order to define and disclose topics that will help the organization achieve its strategic objectives in the market in which it operates, avoiding risks and bringing forecasts for the future of the business.

In this way, we present the stages for the development of the Materiality and the topics that will be improved within our organization in order to align our practices with a more sustainable and fair world for the year 2025.



Step 01

Survey with stakeholders regarding ESG topics with a high degree of importance to Suall.

- Through targeted surveys and relationship channels, we listened to the opinions and expectations of our stakeholders.
- Based on the results achieved, we listed the commitments that would be prioritized in our materiality matrix.

Step 02

Assessment of the perception of shareholders, employees, and senior leadership regarding ESG topics with a high degree of importance to Suall.

- Through targeted surveys, we listened to the organization's opinions and expectations and, based on the results achieved, we were able to assess the degree of importance that the organization assigns to ESG topics.

Step 03

Development of the Materiality Matrix.

In this process, the 9 material topics that make up our matrix are the result of a process of identification, assessment, and prioritization of relevant topics that may affect our value generation.

Our materiality matrix was developed based on the topics that impact our business and the public of interest and reviewed in accordance with ABNT PR 2030 – ESG, with the objective of:

- Comprehending our impacts, risks, and opportunities in relation to the topics;
- Improving the understanding of how the company generates value;
- Increasing transparency by communicating the most relevant topics more broadly to our stakeholders;

Step 04

Prioritization of Material Topics

The chosen topics were those that reflect significant impacts, whether environmental, social, or governance-related, for the organization and for a more sustainable world.

To this end, we worked so that our entire structure is aligned, committed, and under a single governance framework, capable of driving and ensuring compliance with our commitments.

Materiality Matrix

CODE: MS 01-A6

REVISION: 00

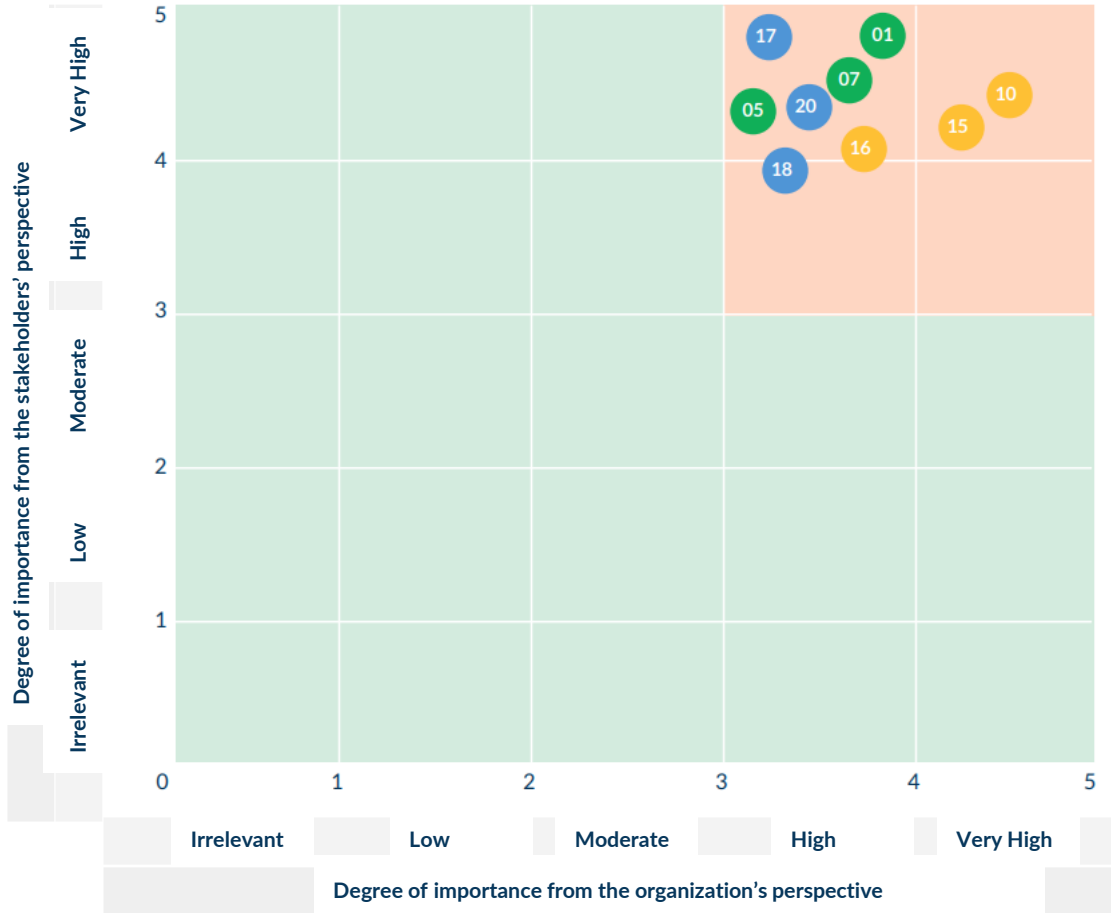
ISSUED: 01/28/2025

Potential Material Topics

Environment	01	Climate Change
	05	Environmental Management
	07	Circular Economy
Social	10	Respect for Human Rights
	15	Relationship with Consumers and Customers
	16	Relationship with Suppliers
Governance	17	Integrity Program and Anti-Corruption Practices
	18	Information Security
	20	Transparency in Management (Accountability)

Legend

- Material topics for the organization's management
- Non-material topics, with no action planned



Environmental Axis



Climate Change



Climate Change

The chemical companies of Grupo Biondi have been developing initiatives to address climate change, seeking to better understand its risks and opportunities and putting into practice actions that strengthen business adaptation.

These initiatives involve defining priorities, establishing goals and indicators, planning investments, and monitoring results over time.

Progress is monitored regularly, and strategies are reviewed whenever necessary, ensuring an increasingly sustainable, resilient, and environmentally aligned approach in light of ongoing changes.



Adaptation to Climate Change

The chemical companies of Grupo Biondi adopt structured practices for adaptation to climate change, with a focus on protecting people, preserving the environment, and ensuring the resilience of their production processes. The integrated work of the technical and operational areas ensures a coordinated and efficient response in the face of adverse climate scenarios.

Among the actions contemplated are the rational use of natural resources, the reduction of emissions, the proper management of waste, and the implementation of sustainable solutions that minimize environmental impacts. To strengthen the effectiveness of these initiatives, the company maintains monitoring programs, contingency plans, and strategic partnerships that ensure the continuity of operations even in situations of climate instability.



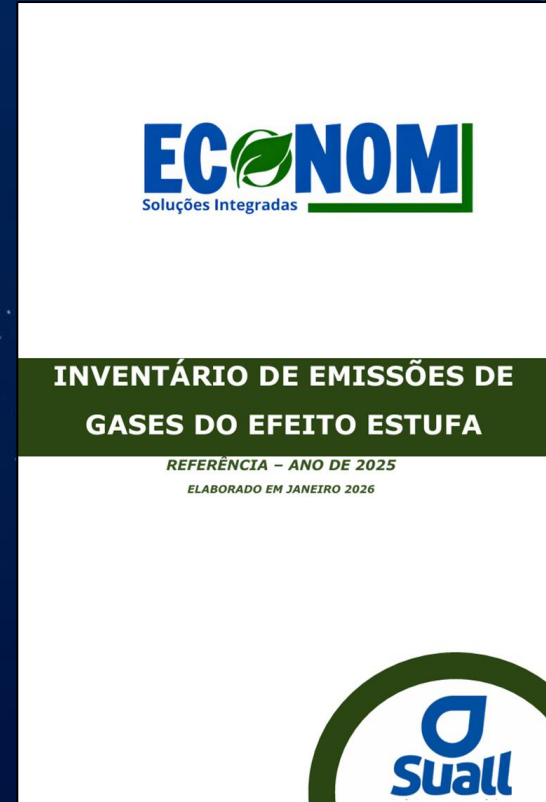
Greenhouse Gas Mitigation



GHG Inventory and Emissions

The chemical companies of Grupo Biondi completed their first Greenhouse Gas (GHG) emissions inventory for the year 2025, using the GHG Protocol and the ABNT NBR ISO 14064 standard as the methodology. This diagnosis allows the organization to identify its impact profile and plan reduction and compensation actions.

In the base year of 2025, the chemical companies recorded a total of 367.621 tCO₂e (tons of carbon dioxide equivalent), distributed according to the scopes below:



GHG Inventory and Emissions

Scope 1 (Direct Emissions): 257.713 tCO₂e, representing 70.10% of the total inventory. Mobile combustion (fleet/forklifts), stationary combustion (generators/firewood), fugitive emissions, and process emissions.

Scope 2 (Indirect Emissions from Energy): 55.753 tCO₂e, corresponding to 15.17% of the total. Acquisition of electricity from the National Interconnected System (SIN) – Location-Based Approach.

Scope 3 (Other Indirect Emissions): 54.155 tCO₂e, or 14.73% of the inventory. These emissions arise mainly from cargo transportation carried out by third-party and affiliated fleets (upstream transport).

Emissions Intensity (GRI 305-4): This indicator relates the volume of emissions to the plant's productivity, serving as a basis for future efficiency targets.

- **Total Production in 2025:** 111,203.474 tons.
- **Emissions Intensity:** 0.0033 tCO₂e per ton produced.

Biogenic Emissions (GRI 305-1 / GRI 305-3): In accordance with the Brazilian GHG Protocol Program, CO₂ emissions from biomass burning (firewood) were accounted for separately from the total inventory emissions, in accordance with methodological guidance, totaling 1,307.546 tCO₂.



Quantitative Indicators

GRI Indicator	Description	Value in 2025
GRI 305-1	Direct GHG Emissions (Scope 1)	257,713 tCO ₂ e
GRI 305-2	Indirect GHG Emissions (Scope 2)	55,753 tCO ₂ e
GRI 305-3	Other Indirect Emissions (Scope 3)	54,155 tCO ₂ e
GRI 305-4	GHG Emissions Intensity	0,0033 tCO ₂ e per ton produced.
GRI 305-7	Biogenic Emissions	1.307,546 tCO ₂

The chemical companies of Grupo Biondi established 2025 as their "Base Year." Starting in 2026, the companies will compare their performance and measure the effectiveness of the decarbonization actions being implemented within the Environmental Axis.

Environmental Management



Environmental Management

The chemical companies of Grupo Biondi adopt a proactive environmental management approach, centered on the identification and mitigation of the impacts of their activities, products, and services, considering the applicable legal and socio-environmental aspects. The strategy includes the definition of goals, indicators, and responsibilities, the continuous monitoring of environmental performance, and the implementation of operational controls and pollution prevention technologies.

In addition, the organization promotes internal awareness through training, integrates Life Cycle Assessment (LCA) into decision-making, and monitors its value chain, ensuring a sustainable, resilient approach aligned with best environmental practices.



Environmental | GRI 303-5 E 303-6

Water Use

The chemical companies of Grupo Biondi hold a water abstraction permit issued by the regulatory authority, with an authorized withdrawal limit of 10,400 m³ per month, and capture water from watercourses near the production sector, reusing a large portion of the water that is not used in their process.

Under this model, there is no generation of effluents from production nor waste after processing, since the water is constantly recirculated to the tank, returning to the production cycle in a continuous and sustainable manner.



Type	Description	Average in 2025
Water Abstraction	Permit	4.856,58 m ³
Reuse	Permit Water – Productive Process	661,30 m ³

Environmental | GRI 306-1, 306,2, 306-3 E 306-5

Waste Management

The chemical companies of Grupo Biondi have been continuously improving the control mechanisms related to waste generation within their business ecosystem. This process begins in the operational areas, with greater control and rationalization of the use of packaging, and expands to the definition of strategic investment guidelines focused on sustainability.

The company has established specific goals and indicators to monitor, mitigate, and ensure the environmentally appropriate disposal of waste, in full compliance with the applicable legal requirements.

Separated by Class	2025
Class I (Hazardous)	18,19 Tons
Class II (Non-hazardous)	845,44 Tons
TOTAL	863,63 Tons

Destination	2025	
	Hazardous	Non-hazardous
Co-processing	17,86 Tons	0 Tons
Recyclable	0,33 Tons	111,93 Tons
Landfill	0 Tons	733,51 Tons

Conscious Consumption

To reduce the impacts caused by the organization's internal consumption of materials, such as plastics and paper, Environmental Education and Awareness actions were implemented. These initiatives encourage the reduction in the use of natural resources and contribute to greater agility in the completion of processes.

Reduction in the use of plastic cups

The use of reusable cups and bottles to replace disposable plastic cups is part of the efforts to reduce high-impact waste.

Reduction in paper towel consumption

The installation of automatic hand dryers in restrooms was implemented, aiming to reduce the use of natural resources and the consequent reduction in waste generation.



Conscious Consumption

Selective Collection

To encourage the proper disposal of waste, differentiated collective bins were installed for paper, plastic, glass, metal, and organic waste at strategic points in the organization. This initiative facilitates the separation of recyclable materials, reduces the volume of waste sent to landfills, and promotes environmental awareness among employees, contributing to more sustainable daily practices.

In 2025, a goal was established to reduce printing, accompanied by a specific indicator to monitor the results, relating the quantity of prints to tree consumption, with a target of up to 3 trees per year. Among the actions implemented is the adoption of electronic signatures in documents, eliminating the need for printing, optimizing time, and avoiding the manual delivery of papers, as well as self-awareness notices on the subject.

Description	Average in 2025
Trees	3,50
Units (A4)	35,518



Environmental Preservation Area

The chemical companies of Grupo Biondi maintain a continuous and solid commitment to environmental conservation, designating more than 60% of their property as a Legal Reserve area, totaling 1,414 protected hectares. In addition, the company preserves 254.82 hectares of Permanent Preservation Area (APP), ensuring the maintenance of essential ecosystems and the protection of natural resources.

The companies also carry out environmental recovery actions in raw material extraction areas, including the planting of pastures and native species, favoring soil restoration, biodiversity, and the responsible use of the land. These initiatives reinforce their sustainable performance and commitment to responsible environmental management.



Product Life Cycle

The chemical companies of Grupo Biondi incorporate sustainability practices throughout the entire life cycle of their products, from development to final disposal. All processes strictly follow the applicable legislation and standards, including ABNT, ANVISA, IBAMA, INMETRO, and CONAMA, ensuring technical compliance, safety, and the reduction of environmental impacts. The products have proper labeling and updated Safety Data Sheets (SDS), with complete information on correct use, risks, and recommended protective equipment.

The companies also promote responsible consumption through technical guidance and training, ensuring the safe and efficient handling of products. In the post-sales stage, they maintain structured processes for service, returns, and the proper disposal of waste and packaging, reinforcing their commitment to continuous improvement, transparency, and ESG practices.



Circular Economy



Circular Economy

The chemical companies of Grupo Biondi adopt circular economy practices, developing products that consider the recirculation of resources and reduce dependence on virgin raw materials. The strategy includes rethinking design, prioritizing renewable, recycled, or remanufactured materials, and ensuring that products and components can be repaired, refurbished, or recycled.

The organizations monitor circularity metrics, invest in process optimization to reduce waste, and implement actions for recovery and extension of product life, promoting remanufacturing, reuse, and recycling in a sustainable and innovative way.



Eureciclo

The chemical companies of Grupo Biondi formalized a partnership with eureciclo, with the purpose of expanding positive socio-environmental impacts, contributing to the strengthening of the recycling chain in Brazil and to the promotion of practices aligned with the principles of the circular economy.

Through the acquisition of Recycling Certificates and participation in special projects, this initiative enables the connection between companies, waste picker organizations, cooperatives, and recycling operators throughout the national territory, making possible a structured reverse logistics solution and compliance with the applicable legal requirements.

Adherence to the eureciclo seal reinforces the companies' commitment to sustainability and integrates the company into an impact network that:

- Ensures environmental benefits by guaranteeing the recycling of packaging in a volume equivalent to that placed on the market;
- Contributes to social inclusion by recognizing and valuing the work carried out by waste pickers, cooperatives, and recyclers nationwide;
- Strengthens corporate reputation, consolidating the brand among consumers and stakeholders as a reference in socio-environmental responsibility.



Environmental | GRI 306-3

Aluminous Clay

Suall Indústria developed Aluminous Clay, a product originated from internal research with the objective of promoting the use of two waste materials: one generated in its own production process and another from mining activity.

This initiative made it possible to recover the value of these materials, which would previously have been sent to landfill, transforming them into input for the manufacture of a new product marketed by the company. In this way, in addition to reducing the volume of waste sent for final disposal, Suall began to generate economic value from the reuse of these materials.

	2025	
Type	Average final quantity sold (TON)	Average quantity of waste used (TON)
Waste transformed into a product that generates revenue	1177	293

Circular Inputs

The chemical companies of Grupo Biondi have been expanding the use of circular resources in their processes, incorporating materials that can be reinserted into the production chain and contributing to the reduction of waste and the consumption of virgin raw materials. Among the circular-origin inputs used, iron powder and ferrous chloride stand out.

Before being used in the operation, these inputs go through internal pre-treatment stages, ensuring their compliance with technical specifications and guaranteeing quality and safety in the production process. This practice reinforces the company's commitment to the circular economy, resource efficiency, and the continuous improvement of its environmental performance.



Social Axis



Respect for Human Rights



Respect for Human Rights

At the chemical companies of Grupo Biondi, we respect and promote human rights in all our operations. We have a Human Rights Policy that reinforces our commitment to diversity and equal opportunities, regardless of gender, race, religion, sociocultural background, or sexual orientation.

We continuously strengthen our reporting channels, ensuring the serious and responsible handling of all cases of discrimination. Our goal is to consolidate an inclusive, fair, and safe work environment, where all stakeholders feel valued and respected, always having people as our greatest value.



Workers who are not employees

In 2025, Suall Indústria maintained a record of 28 service providers working at the company, covering specialized services and support services, such as gatehouse, kitchen, gardening, and cleaning, sized according to the needs of the operation.

Activities	Quantity
Legal Entity Contractors (PJ)	20
Gatehouse	4
Gardener	1
Cleaning	1
Cook	2

Proportion of members of senior management hired from the local community

At Suall Indústria, the governance structure is composed of Boards, committees, and Executive Management, and 100% of its members are Brazilian, hired in the national market, reinforcing the appreciation of talent and adherence to the organization's governance practices.

Governance Structure

100% of the members are Brazilian

Collective bargaining agreements

At Suall Indústria, currently 100% of employees are covered by collective bargaining agreements, ensuring representation and the maintenance of labor rights and conditions established jointly with the union entity.

Coverage by collective bargaining agreement
100% of employees

Social | GRI 207 e 405-1

Employee Profile

Suall Indústria is a company committed to building an inclusive work environment, guided by respect, the appreciation of differences, and the promotion of equity. We develop policies and discussions that strengthen the organizational culture and encourage the active participation of all employees.

For the coming years, our goal is to expand and improve the monitoring of social indicators. Our purpose is to consolidate an increasingly fair environment, representative and aligned with the principles of social responsibility and sustainable development.

Male	Female	Other
88	12	0
Under	30 - 50	Over 50
23	49	28
Black	PwD	Other
5	0	0

Total of 100 employees

Labor Relations and Practices

People management is a priority for Suall Indústria, which continuously promotes actions aimed at the training and development of employees. Among the initiatives, training programs, turnover and absenteeism control, as well as actions aimed at strengthening the emotional intelligence of leaders, stand out.

These practices aim not only at professional improvement, but also at promoting the quality of life and well-being of all employees, reinforcing our commitment to a dignified, healthy, and respectful work environment.

New hires in 2025

Male	Female	Other
19	1	0

Under 30	30 - 50	Over 50
11	8	1

Terminations in 2025

Male	Female	Other
15	1	0

Under 30	30 - 50	Over 50
5	10	1

Social

GRI 404-2

Emotional Development Program for Grupo Biondi Leaders

With the commitment to developing more humane, aware, and prepared leaders for the challenges of the corporate environment, Grupo Biondi promoted an Emotional Intelligence program aimed at the company's leaders, conducted by a psychiatrist specialized in mental health.

Participants

33

Workload

45 hours

15 meetings

3 hours



Emotional Development Program for Grupo Biondi Leaders

The objective of the program was to train leaders to improve the management of their own emotions, as well as to strengthen their relationship with their teams. The initiative seeks not only individual development, but also the creation of more empathetic, collaborative, and productive work environments.

Investing in emotional intelligence is an essential step in forming more prepared professionals, who know how to deal with pressure, conflicts, and changes with balance, promoting a healthier and more sustainable organizational culture.



Reporting Channel

To ensure compliance with the Human Rights policies and the Code of Conduct, Suall Indústria provides an exclusive reporting channel, accessible through the company's website. This channel is available to employees, suppliers, customers, and any other stakeholder who wishes to report possible violations of the established standards.

The reports received are analyzed by an internal committee, strictly following the specific investigation procedure. The reporting party may choose to identify themselves or submit the report anonymously. All occurrences are treated confidentially and, whenever identification is possible, the reporting party is informed about the progress and the measures adopted.

Online Platform

<https://suall.com.br/compliance/>

Dedicated e-mail

canaldedenuncia@grupobiondi.com.br

Total number of reports in 2025

0

Academic Initiation Program

Suall Indústria maintains the Academic Initiation Program, with the objective of promoting the continuous development of the technical skills of its employees. The initiative is aligned with the strategy of professional development and innovation in the company's areas of activity, seeking operational excellence and business sustainability.

As part of the program, Suall Indústria offers financial support for undertaking technical, undergraduate, postgraduate, and MBA courses. The subsidy may reach up to 50% of the total monthly tuition fee of the course, according to the criteria established in the program's internal guidelines.

In addition, Suall Indústria has established partnerships with educational institutions to offer partial scholarships to the legal dependents of employees, aimed at basic and higher education, thus contributing to the educational development of the families involved.



Beneficiaries

1

Gympass Program

As part of its commitment to health and quality of life in the workplace, Suall Indústria provides its employees with access to Gympass, a corporate platform focused on physical activities and well-being.

The program offers access to a broad network of partner gyms and studios, with various activity options, including weight training, dance, running, soccer, yoga, pilates, among others.

The benefit is extended to legal dependents, encouraging healthy habits also within the family environment. The objective of the program is to promote physical and emotional balance, prevent illnesses related to sedentary lifestyles and stress, and contribute to increased productivity and satisfaction at work.



Active employees

11

Weekly Safety Dialogues (DDS)

With the objective of strengthening awareness and engagement among the employees of Grupo Biondi's chemical companies, Daily Safety Dialogues (DDS) are held on a weekly basis. In these meetings, topics related to risk management and self-care in the performance of professional activities are addressed.

These initiatives contribute to strengthening the safety culture in the workplace and encourage the development of critical thinking, as well as the individual and collective responsibility of employees.



SIPATMAQ

The chemical companies of Grupo Biondi annually carry out the Internal Week for the Prevention of Workplace Accidents, Environment and Quality (SIPATMAQ).

The initiative aims to inform and raise awareness among employees about the importance of safety, environmental preservation, and accident prevention in the workplace.

In the 2025 edition, topics such as Golden Rules, Circular Economy, and Mental Health, among other relevant subjects, were addressed. The program included in-person lectures focused on health and well-being, professional development, quality, and environmental awareness.



Social | GRI 413-1

Social Impact

As part of its sustainability strategy, Suall Indústria carries out social programs and actions developed with the objective of generating a positive social impact on employees, the community, and the Company itself.

Among the main highlights of 2025 is the Papaléguas project, in addition to the initiatives developed with a focus on the community in the region where the company operates, such as at Padre Gumercindo – Lar das Irmãzinhas and the Associação Braços Abertos – ABA.



Papaléguas

The Papaléguas project aims to encourage the practice of running among young people in the community, promoting health, discipline, and social inclusion through sport. The initiative offers training, physical and psychological support, in addition to participation in local and regional sports events.

Created through dialogue with educators and families in the region, the project seeks to positively occupy young people's free time, strengthening values such as cooperation, self-esteem, and overcoming personal limits.



Padre Gumercindo Lar das Irmãzinhas

The project aims to support the work carried out by Lar Padre José Gumercindo - Lar das Irmãzinhas, contributing to the continuity and expansion of the social support services offered to children and adolescents aged 3 to 12 in situations of social vulnerability in Cruzeiro-SP.

Through donations, volunteer actions, and institutional partnerships, the initiative strengthens the assistance provided to children, promoting human development, social inclusion, and the guarantee of basic rights supported by the institution.



Associação Braços Abertos (ABA)

The Associação Braços Abertos aims to provide assessment, care, habilitation, and rehabilitation for people with intellectual disabilities, multiple disabilities, and Autism Spectrum Disorder (ASD).

Developed based on the needs identified together with families and the community, the initiative seeks to promote inclusion, autonomy, and quality of life, creating a safe, welcoming environment focused on the full development of each individual.



Well-being

Suall Indústria also provides its employees with a comprehensive benefits package aimed at promoting health, safety, and well-being, going beyond legal requirements.

The package includes health and dental insurance, life insurance, a basic food basket, chartered transportation, a transportation voucher, and the Cartão Card plan, which offers exclusive discounts at accredited supermarkets.

These benefits demonstrate the company's commitment to providing quality of life, stability, and the continuous appreciation of its team.



Relationship with Consumers and Customers



Relationship with Consumers and Customers

The chemical companies of Grupo Biondi value and cultivate a relationship of trust, transparency, and respect with their consumers and customers.

Our commitment is to offer quality solutions, agile service, and clear communication, ensuring satisfaction and strengthening lasting bonds.

The company's effective and responsible management is an essential pillar to ensure positive experiences and contribute to the success and sustainability of the business.



Customer and Consumer Satisfaction Survey

The chemical companies of Grupo Biondi conduct satisfaction surveys with their customers as part of their commitment to continuous improvement and excellence in service.

This initiative makes it possible to assess customers' perception regarding product quality, the services provided, and the relationship with the company.

The results obtained serve as a basis for the implementation of improvement actions, strengthening transparency, trust, and the generation of sustainable value in customer relationships.

Satisfaction Survey

Criterion	2025
	% Satisfaction
Very Satisfied	67%
Satisfied	33%
Indifferent	0
Dissatisfied	0
Very Dissatisfied	0
TOTAL	100%

Social | GRI 417-1 E 417-3

Fair Marketing

Suall Indústria ensures that all disclosed information is clear, accurate, appropriate, and impartial, covering all communication channels, such as product labels, the institutional website, and social media.

To ensure the application of these principles, the company adopts and strictly follows its Marketing Policy, aligned with best practices of transparency and responsibility.

Online Platform

<https://suall.com.br/compliance/>

Marketing Policy

https://suall.com.br/wp-content/uploads/2025/11/Politica_de_Marketing_Grupo_Biondi.pdf

Complaint Management and Customer Relationship

For the handling of customer inquiries, the company has a highly trained commercial team and, in 2026, plans to implement a specific platform for Customer Service – SAC, which will facilitate access to information and support for the general public.

All occurrences are duly analyzed and customers receive feedback regarding the handling provided.

In addition, the team constantly participates in events and in-person visits, strengthening the partnership and preserving a good relationship with customers.



Relationship with Suppliers



Relationship with Suppliers

Suall Indústria maintains a relationship with its suppliers based on partnership, trust, and transparency.

We value those who share our ethical and quality principles, contributing to the excellence of our products and services.

Our supply chain management aims to promote long-term relationships and drive sustainable growth for both parties.



Supplier Code of Conduct

The chemical companies of Grupo Biondi adopt a specific code of conduct for their suppliers, which is forwarded at the beginning of the qualification process.

This document defines the standards guided by the company, including the guarantee of safe working conditions, the fair and respectful treatment of employees, ethical conduct in business relationships, and the adoption of transparent practices.

Aspects related to human rights and social and environmental responsibility are also contemplated.



New Suppliers Selected Based on Social Criteria

In the second half of 2025, Suall Indústria began its commitment with the Supply area, adopting social criteria for the qualification of new suppliers.

The evaluation form began to include questions related to labor rights, combating discrimination, the offering of continuous training, as well as health and safety practices at work.

This process aims to ensure that all business partners are aligned with the ethical and social principles that guide the organization.

In 2026, Suall Indústria will begin counting the suppliers selected under this criterion.

Selected suppliers

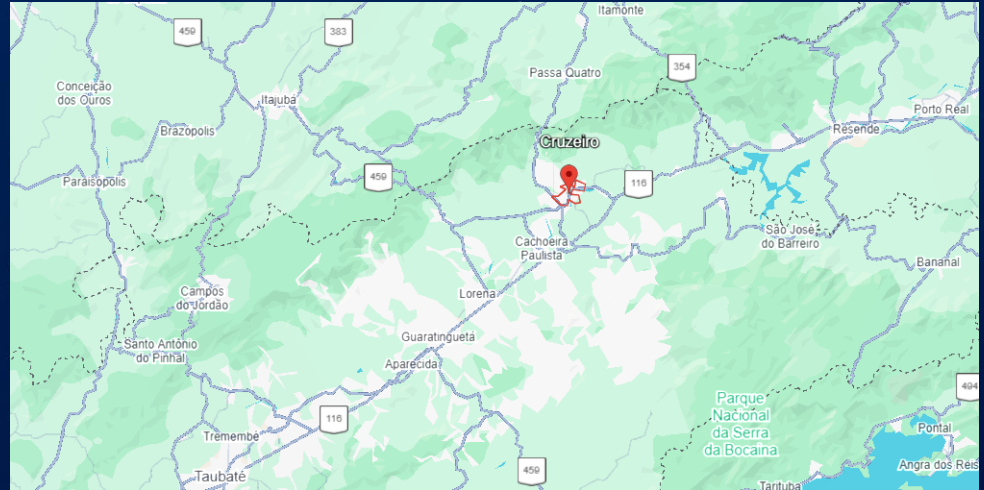
In progress

Local Procurement

Suall Indústria recognizes the importance of its role in strengthening the local economy in the region where it operates. Whenever possible, the company prioritizes hiring local suppliers of products and services that meet operational needs.

This practice contributes directly to regional economic development, stimulating income generation, the strengthening of small and medium-sized businesses, and the local community. In 2025, approximately 15.2% of Suall Indústria's total consumption was directed to suppliers located in the municipality of Cruzeiro - SP, evidencing the company's commitment to valuing local commerce and services.

Through this approach, Suall Indústria promotes responsible business relationships aligned with the sustainable growth of the region where it operates.



Local suppliers

15,2%

Governance Axis



Integrity Program and Anti-Corruption Practices

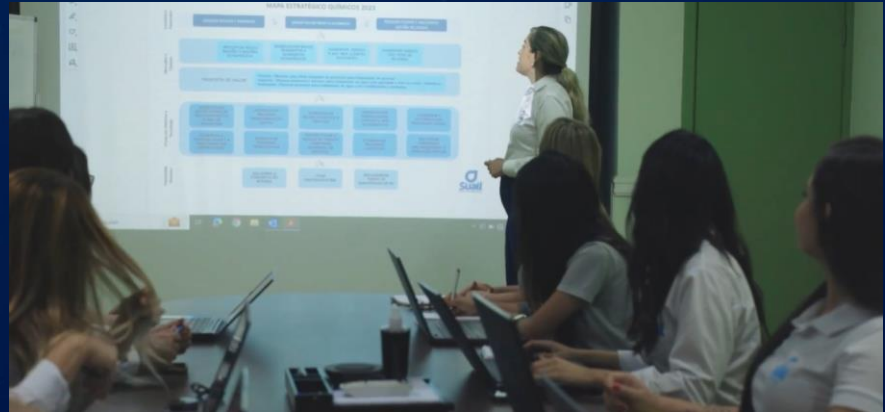


Integrity Program and Anti-Corruption Practices

Suall Indústria maintains its commitment to ethics, integrity, and compliance with the law in all its operations.

Our compliance program guides responsible conduct, preventing misconduct and promoting a transparent organizational culture.

We reinforce our anti-corruption practices through clear policies, continuous training, and secure reporting channels, ensuring a business environment with integrity and aligned with the best market practices.

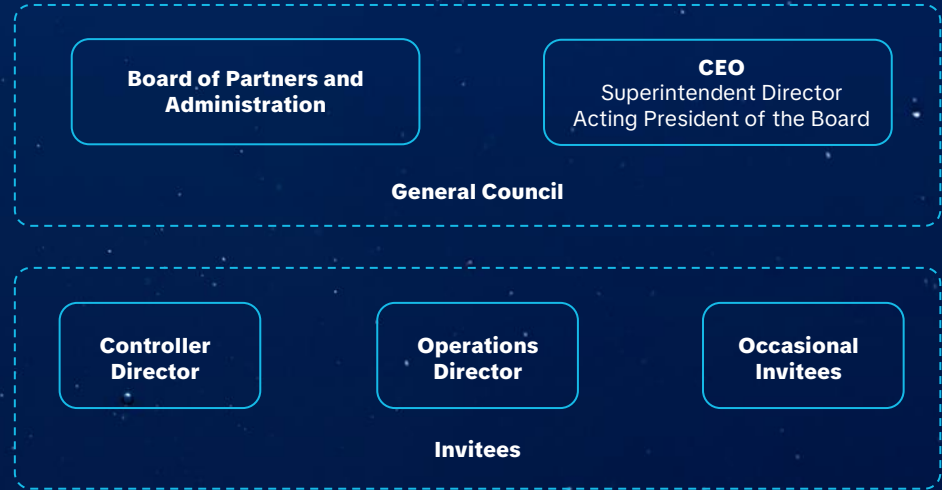


Governance Structure

Suall Indústria's corporate governance system is structured by the Partners, the Board of Directors, the Executive Board, and the Extended Board. Annually, ordinary meetings are held, one intended for the presentation of the results achieved during the year and another for the approval of the budget plan.

In addition, throughout the year, extraordinary meetings take place, in which strategic and operational matters are discussed, such as Management, Administration, Markets, Business, Results, and Cash Flow. These meetings are attended by the General Council, composed of the Partners, the Board of Directors, and the Superintendent Director.

The Controller Director, the General Director, and other professionals whose presence is necessary depending on the agenda may also be invited.



Male	Female	Other
11	3	0
Under 30	30 - 50	Over 50
0	4	10

Conflicts of Interest

At Suall Indústria, the Executive Board acts in compliance with the approval limits established in the company's Articles of Association, ensuring an adequate level of governance and control in decision-making.

In addition to the Articles of Association, purchase approvals are carried out through an approval matrix, which defines specific values and approval levels according to the sector, the type of acquisition (expenses or investments), the value range, and the hierarchical level in the organizational chart.



Governance | GRI 206-1

Legal Actions

Suall Indústria reaffirms its commitment to ethics, integrity, and free competition in all its activities and business relationships. The company conducts its business in compliance with current legislation, adopting practices that promote a fair, transparent, and competitive market environment.

In 2025, Suall Indústria was not involved in any legal actions, administrative proceedings, or complaints related to anticompetitive practices, unfair competition, violation of antitrust laws, or the formation of monopolies. This result reflects the adoption of responsible conduct and respect for the regulatory standards applicable to its sector of operation.

Through internal policies, compliance guidelines, and an organizational culture based on ethics, Suall Indústria seeks to prevent legal risks and strengthen business relationships based on trust, contributing to a more balanced and sustainable market.



Number of legal actions regarding matters of competitive law in 2025

0

Code of Conduct

Grupo Biondi's Code of Conduct aims to encourage ethical, moral, and professional behavior, ensuring excellence in the services provided and the protection of the integrity of all those involved. It establishes clear standards of conduct for customers, employees, and the community, based on values such as honesty, transparency, respect, responsibility, and competence.

Grupo Biondi adopts mechanisms to prevent and combat unlawful practices, ensuring that any deviations are carefully investigated and handled in a thorough manner by the responsible internal committees, ensuring compliance with the standards and strengthening corporate governance.

In this way, the companies promote an ethical, transparent, and responsible environment, which contributes to the sustainability and reputation of the organization.



Online Access

<https://suall.com.br/homologacao/wp-content/uploads/2025/07/Codigo-de-Conduto-Grupo-Biondi.pdf>

Training on anti-corruption policies and procedures

In 2025, all Grupo Biondi employees received training on the Code of Conduct, ensuring that they are fully aligned with the ethical, legal, and corporate guidelines that guide the group’s activities.

These trainings reinforce the organization’s commitment to integrity, transparency, and accountability in all relationships, strengthening the ethical culture and compliance in processes and decisions.

In 2026, Grupo Biondi will retrain all employees based on the Code of Conduct and will provide training on the Compliance Policy, which was developed in the second half of 2025.

2025

Item	Category	No. of employees	Percentage
Code of Conduct	General Employees	100	100%
Compliance Policy	General Employees	0	0%

Digital Ombudsman

Suall Indústria provides a channel for reporting matters related to corruption, bribery, and unethical conduct.

Access is made through the company's website and is available to employees, suppliers, customers, and other stakeholders.

Reports may be anonymous, are treated confidentially, and are analyzed by an internal committee, ensuring a rigorous investigation and the adoption of the necessary measures.

Online Platform

<https://suall.com.br/compliance/>

Dedicated e-mail

canaldedenuncia@grupobiondi.com.br

Information Security

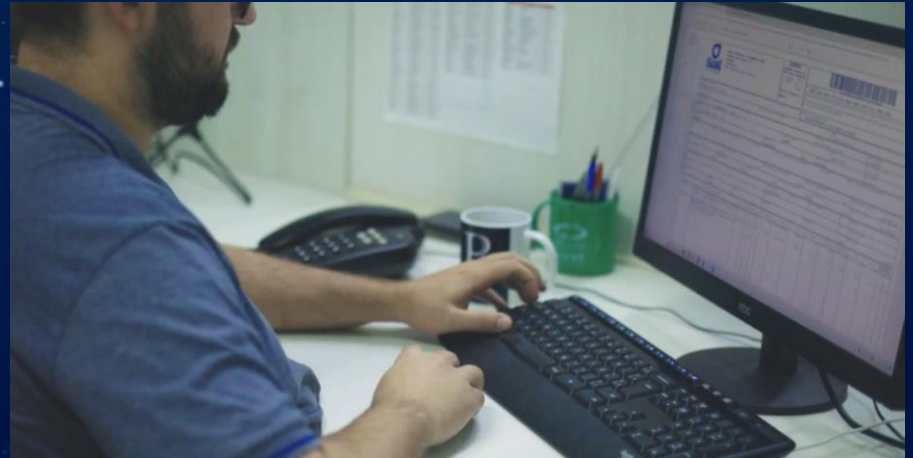


Information Security

Suall Indústria is committed to the General Data Protection Law (LGPD), adopting transparent and secure management practices in the processing of personal data.

Since the second half of 2025, the company has carried out process mapping, implemented technical and administrative measures, and made channels available to data subjects. The IT department plays a strategic role in protecting the information of employees, customers, and suppliers.

The company values privacy and maintains information security and data governance as an institutional priority.



Artificial Intelligence Program

Grupo Biondi, with the objective of disseminating knowledge and expanding the understanding of Artificial Intelligence within the organization, developed the AI program held monthly, with a duration of one hour. The initiative includes the participation of 45 employees, 27 men and 17 women, including members of senior management.

The meetings address fundamental concepts of AI, its practical applications in the corporate environment, and trends that are shaping the market. The purpose is to provide participants with a clear view of the impact of AI on work processes, enabling each area to reflect on opportunities for application within its department.

With the training sessions, participants are already being enabled to:

- Recognize the main possibilities and limitations of AI;
- Identify process improvements that may benefit from AI-based solutions;
- Contribute to the digital transformation aligned with the company's strategies.

This initiative is part of the company's movement to promote innovation, efficiency, and competitiveness, strengthening the organizational culture toward a more technological and strategic future.

Cloud Resource Optimization

To optimize cloud resources, the organization adopted several strategic measures. Strategic services were installed in the cloud, such as ERP TOTVS Logix, Protheus, Logix BI, Database, Tax Management System, and Grupo Biondi Dashboards. The servers have adequate resource sizing, allowing optimization of use and scalability in case growth is needed.

The servers began to operate on a continuous basis, ensuring high availability and extending their operational capacity. In addition, the adoption of approved versions and versions within the security update warranty period of the Operating Systems brought significant improvements, optimizing processes, modernizing the environment, and making it more efficient and secure.

These initiatives contributed to a safer, more robust, and more effective management of cloud resources.



Implemented Policies

In the second half of 2025, Grupo Biondi's chemical companies began developing information security and guidance policies aimed at their employees.

For this purpose, practices are adopted such as the periodic renewal of software and programs, in order to avoid the use of outdated versions; the blocking of unlicensed software; the mandatory renewal of passwords every 90 days; and the implementation of constantly updated antivirus systems, with improved security and periodic analysis of checks and alerts. In addition, USB port control was implemented, preventing the connection of unauthorized or contaminated devices, as well as daily file backup, ensuring the continuity of operations and the preservation of the history of information.

Dual-factor authentication was also implemented for e-mail and access to office files and resources 365, ensuring security and availability in access to information.

Additionally, a latest-generation firewall was acquired, which ensures the security of the entire computerized structure, with control and constant updates of security measures based on worldwide incidents.

In 2026, the companies will implement and promote periodic training for their employees on the Information Security Policy, which guarantees the protection, confidentiality, and integrity of data, ensuring compliance and trust in the processes.

Transparency in Management



Transparency in Management

Suall Indústria adopts transparency as one of the guiding principles of its corporate governance. We believe that clear and responsible management strengthens credibility with customers, suppliers, and other interested parties. Our commitment is to ensure that processes are conducted with ethics, responsibility, and consistency, reflecting our values in all relationships.

We work continuously to promote an ethical, sustainable, and partnership-oriented business environment, contributing to the construction of a more reliable and lasting business ecosystem.



Internal Controls

The management of Suall Indústria's operational information is carried out through an integrated business management system (ERP - TOTVS Logix), which contributes to the standardization of processes, the reliability of information, and support for decision-making.

Nonconformity Management

The company has a department responsible for the Integrated Management System, in charge of monitoring procedures in different areas and conducting the necessary actions whenever failures or deviations are identified in the processes. This monitoring allows the implementation of corrective and preventive actions, strengthening continuous improvement and operational efficiency.

Internal and External Audits

Periodic internal audits are carried out in the organization's processes, complemented by audits conducted by customers and certification bodies. The company considers these audits fundamental to ensuring compliance with applicable standards and requirements, promoting the continuous improvement of its processes and management practices.

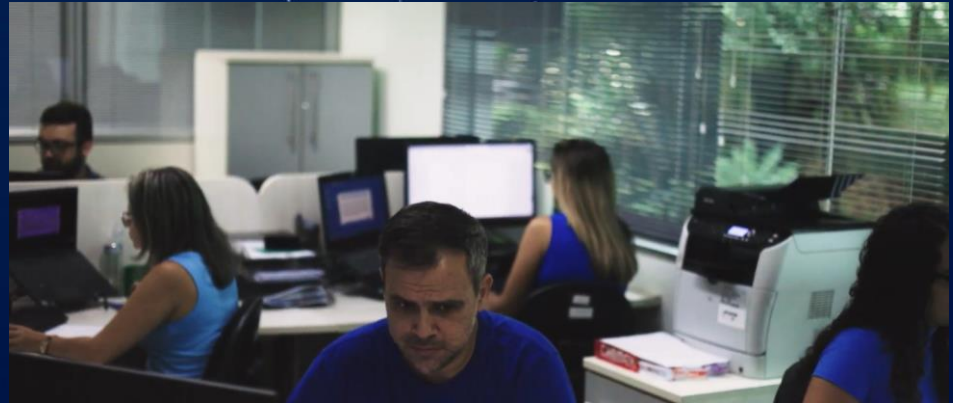
Independent Balance Sheet Audits

These are carried out in accordance with best practices, strictly observing current standards and legal requirements. This process ensures the integrity, transparency, and reliability of financial information, guaranteeing that the company's figures faithfully represent its reality.



Compliance with Legislation

Grupo Biondi's chemical companies adopt the Legnet Agile system for the effective management of their legal requirements, ensuring that all their activities are in compliance with current legislation. On a monthly basis, the system provides the applicable standards and their respective updates, allowing the responsible coordinator to carry out the screening of relevant requirements and forward them to the involved areas, ensuring the proper implementation of legal obligations.





The solution for water treatment.

E-mail
vendas@suall.com.br

Sales Department
(12) 3141-3009

Procurement
(12) 3141-3038

Administrative Building
Av. Governador Jânio Quadros, 805 V. Batista
Cruzeiro – SP

Factory
Fazenda Mato Quietto, s/nº
Estrada Mun. Pinheiros Boa Vista
Lavrinhas – SP

www.suall.com.br